

GROUP MEETINGS & events

In an effort to better protect the health and wellbeing of hotel guests, event attendees and team members, the city of Chicago has issued a Vaccination Mandate effective January 3, 2022.

All hotel guests and event attendees that wish to participate in and/or gain access to the following areas are required to present proof of vaccination and photo identification to hotel team members upon arrival.

Eating or drinking at events in hotel meeting or banquet spaces

Eating or drinking at hotel restaurants, bars or grab & go dining areas

Entry to hotel fitness center and/or indoor pool area

HOTEL ISSUED WRISTBAND DISTRIBUTION PROCEDURE

Once attendee presents proof of vaccination, the hotel will issue a wristband to be worn for the duration of the guest/attendees stay. Face coverings are required for all individuals and should be worn at all times, with the exception of consuming food and/or beverages

Overnight Stay Event Attendees

Upon check-in at the Front Desk, guests will present proof of vaccination and photo identification to receive hotel issued wristband.

Non-Overnight Stay Event Attendee

Upon arrival to the hotel, guests will be directed to the Balbo Street Registration Desk, located at the north end of the hotel on the lobby level, to present proof of vaccination and photo identification to receive hotel issued wristband.

Requests for medical or religious exemptions require a negative PCR test result dated 72 hours prior to guest arrival submitted to the hotel, via the Event Manager, for evaluation by our Safety and Security team. All non-compliance issues will be reported to the hotel Safety & Security team to address.